



To Our Valued Partners:

Saint-Gobain NorPro remains committed to our customers at all times. We know that all of us have been impacted both personally and in our workplaces by the extraordinary circumstances which have been brought upon us by the COVID-19 virus pandemic.

In our plants and offices, we have instituted sweeping measures to work remotely where possible, while also adapting our manufacturing areas to the new normal of social distancing. We continue to diligently follow up with our supply chain and will be notifying you as early as possible of any disruptions.

During this unprecedented time, we also look forward to an open dialogue between our organizations. As things continue to evolve, consistent and clear messaging and collaboration will be critical as we jointly navigate through these next few months. Please know that our supply chain team is reviewing the landscape daily, and we will communicate any disruption to you as soon as possible. Also know that our commercial team stands at the ready for your questions and needs, so please continue to contact those that you normally would via phone and/or email.

We appreciate your business with Saint-Gobain NorPro, and are grateful for the confidence that you place in us to be an excellent partner. We continue to remain open and at your service for production of the products you need to operate your business!

Paul A. Szymborski
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